

(717) 464-0111 www.jkmechanical.com

Plumbing

| ltem | JK Elite | JK Premium |
|--|--------------|--------------|
| Maintenance Visits per Year (up to) | 1 | 1 |
| Priority Service on Emergency Calls | \checkmark | \checkmark |
| 10% off parts & repairs | | \checkmark |
| 15% off parts & repairs | \checkmark | |
| 10% off New Equipment Purchase | \checkmark | \checkmark |
| Flush Water Heater Tank at Maintenance | \checkmark | |
| No mileage fees | \checkmark | \checkmark |
| Monthly Fee/Value | \$30 | \$21 |

Maintenance Tasks

Electric water heaters: Verify thermostat operation, measure element operation, check and secure wiring, check and secure piping connections, inspect relief valve for leaks, test expansion tank, and flush tank (*tank flush is JK Elite level only*)

Gas water heaters: Inspect flue pipe connections, test expansion tank, test blower, verify burner firing, clean igniter or burner, vacuum soot/debris from fire chamber, flush tank (tank flush is JK Elite level only)

Main water supply: Label main shutoff valve, verify operation, test water pressure, verify pressure reducing valve function **Bathrooms:** Verify flapper and fill valve operation, visually inspect water lines and valves, check and secure lavatory trap nuts, varify faucet operation and check for leaks, test operation of shower valve, diverter, and head

Laundry room: Inspect washer hoses for signs of wear and leakage, test washer shut-off valve

Mechanical room: Test sump pmp, verify check valve, inspect discharge pipe, inspect ice makes valves and tubing

Water treatment: Test water quality to verify proper operation of equipment

* applies to emergency calls only. Emergency calls include no heat, no hot water, no cooling, major water leaks, no water, no electricity (other than utility failure). No other types of calls are included.

Terms and Conditions JK Plumbing Alliance Membership



- Service Time: Normal service hours are from 7:00 AM to 3:00 PM Monday through Friday. All other service times will be considered an after-hours call and will be invoiced according to the plan you have.
- J K Mechanical, Inc. (JKM) shall not be liable for repairs to any equipment damaged by reason of negligence, faulty system design by others, misuse, abuse, acts of God, age, or conditions beyond J K Mechanical, Inc. reasonable control.
- JKM's responsibility for injury to persons or property shall be limited to injury caused directly as a result
 of negligence on the part of JKM. In no event shall JKM be held liable for incidental or consequential
 damages of any nature whatsoever.
- The client:
 - a. Shall operate the equipment in accordance with manufacturer's instructions and shall promptly notify JKM of any unusual operating conditions.
 - b. Shall pay for any services and materials not specifically covered in this agreement.
 - c. Shall allow us to use common maintenance materials such as water and electricity.
 - d. Shall not assign, transfer or modify this agreement and shall not allow changes or repairs to be made by anyone other than representatives of JKM.
- Agreement Term the term of this agreement is 12 months from date of invoice and is renewed automatically.
- Cancellation at time of renewal -The client may cancel the new term within 30 days of date of invoice. Cancellation may be done via US Mail, phone at 717-464-0111, or email to <u>CRS@jkmechanical.com</u>.
- Cancellation other than time of renewal Cancellation may be made by either party with a 30-day
 notice as outlined above. Refunds if any, will be made by calculating expenses against payment
 received using the non-agreement rate for services. If these calculations show that payment is due,
 you will be invoiced for what is due. If a credit is due, the credit will not exceed 50% of the membership
 agreement annual rate.
- JK Mechanical will make a good faith effort to remind clients when it is time to schedule a Precision Tune-Up (PTU). Refunds will not be issued for PTU missed due to client neglecting to schedule during the agreement period.
- If the JK Mechanical renewal invoice is not paid within sixty (60) days, the membership will be cancelled and the client may be invoiced for any unpaid work. No refunds will be issued.
- Emergency Service Emergency service is available 24/7 for agreement plans. Emergencies are limited to: no hot water, no water, and major water leaks.

| Plan/Price: | Date: | |
|-------------|--------|--|
| Sign: | Print: | |