



(717) 464-0111
www.jkmechanical.com

Residential Air-Cooled Generators

Item	JK Premium	Value
Maintenance Visits per Year (up to)	1	-
Maintenance reminders	✓	Convenience
Service Call Fee Reduced	✓	\$20 per call
Automatic renewal	✓	Convenience
No Contact service	✓	Peace of Mind
Maintenance Record on/near Unit	✓	Convenience
Repair discount	10%	\$5 - \$555
Priority Service on Emergency Calls	✓	-
Includes deluxe maintenance , safety, and performance tasks	✓	\$310 per visit
No mileage fees	✓	\$2.50-\$125
Technician phone support	✓	\$29 per call
Monthly Fee/Value	\$24	

* applies to emergency calls only. Emergency calls include no heat, no hot water, no cooling, major water leaks, no water, no electricity (other than utility failure). No other types of calls are included.

- Service Time: Normal service hours are from 7:00 AM to 3:00 PM Monday through Friday. All other service times will be considered an after-hours call and will be invoiced according to the plan you have.
- J K Mechanical, Inc. (JKM) shall not be liable for repairs to any equipment damaged by reason of negligence, faulty system design by others, misuse, abuse, acts of God, age, or conditions beyond J K Mechanical, Inc. reasonable control.
- JK M's responsibility for injury to persons or property shall be limited to injury caused directly as a result of negligence on the part of JK M. In no event shall JK M be held liable for incidental or consequential damages of any nature whatsoever.
- The client:
 - a. Shall operate the equipment in accordance with manufacturer's instructions and shall promptly notify JK M of any unusual operating conditions.
 - b. Shall pay for any services and materials not specifically covered in this agreement.
 - c. Shall allow us to use common maintenance materials such as water and electricity.
 - d. Shall not assign, transfer or modify this agreement and shall not allow changes or repairs to be made by anyone other than representatives of JK M.
- Agreement Term - the term of this agreement is 12 months from date of invoice and is renewed automatically.
- Cancellation at time of renewal -The client may cancel the new term within 30 days of date of invoice. Cancellation may be done via US Mail, phone at 717-464-0111, or email to CRS@jkmechanical.com.
- Cancellation other than time of renewal – Cancellation may be made by either party with a 30-day notice as outlined above. Refunds if any, will be made by calculating expenses against payment received using the non-agreement rate for services. If these calculations show that payment is due, you will be invoiced for what is due. If a credit is due, the credit will not exceed 50% of the membership agreement annual rate.
- JK Mechanical will make a good faith effort to remind clients when it is time to schedule a Precision Tune-Up (PTU). Refunds will not be issued for PTU missed due to client neglecting to schedule during the agreement period.
- If the JK Mechanical renewal invoice is not paid within sixty (60) days, the membership will be cancelled and the client may be invoiced for any unpaid work. No refunds will be issued.
- If a site (defined as a single service address) has multiple systems, all or none must be covered equally.
- Emergency Service – Emergency service is available 24/7 for certain agreement plans. Emergencies are limited to: no heat, no cooling, no hot water, no water, major water leaks, and no electricity (other than utility failure).
- New Equipment discount earnings: For each consecutive year you have a J K Mechanical agreement, you accrue a specified dollar amount toward a replacement equipment purchase, up to a total possible of 10 times the annual amount. This cannot be used in combination with any other discounts. Lapses in agreement coverage for any reason resets the rate to \$0. This supersedes the former plan of a percentage discount on former plans.
 - a. New Equipment Discount Transition Calculation - For clients that have received discount credits on the former plans (silver, gold, platinum) credit will be given on a rolling 10-year calculation. For example, for someone who was on a plan for five consecutive years without interruption, a 5% discount was earned (1% per year). Under the new JK Alliance Membership plan on an Elite level, a \$75.00 discount is earned. When purchasing new equipment in the current membership year, the calculation would be: (New Equipment Price in dollars * .95) – (\$75 * Elite years)

Plan/Price: _____ Date: _____

Sign: _____ Print: _____